



# Meet the New Meter Readers in Town



**You'll soon see Corix Utilities meter readers in your neighborhood reading gas and water meters at Long Beach residences and businesses**

## City of Long Beach Contract Meter Readers Meter Reading Questions & Answers

**When will Corix, the new contract meter reader for the City of Long Beach, begin reading meters?**

- April 19-July 30, 2010, Corix meter readers will read a sampling of meters in neighborhoods throughout the City.
- Starting August 2, 2010, Corix meter readers will read all Long Beach residential and commercial gas and water meters, and Signal Hill gas meters, on a monthly basis.

**Will the Corix meter readers be easy to identify?** Corix meter readers will wear a Corix ID badge and khaki-colored uniforms with a bright yellow safety vest with 'Meter Reader' on the back. They will drive vehicles marked 'Corix, Approved Meter Reader for the City of Long Beach.'

**When will monthly meter reading start?** Gas and water meters in Long Beach and gas meters in Signal Hill will be read once a month by Corix starting in August 2010.

**Will my meter reading date change?** Your meter reading date may change as Corix learns the routes and makes changes to be more efficient. Watch your bill each month for your next meter reading date.

**Who do I call if I have questions about a Corix meter reader?** Call the Corix office at (562) 424-4223.

**Will my utility bills change with Corix reading my meters?**

- You will continue to receive your water, refuse and/or gas bill each month from the City of Long Beach.
- You should see fewer estimated bills with the new monthly meter reading, as long as Corix meter readers have access to your meters. If you've changed your lock, call (562) 570-5700 to arrange access.

**Who will read my electric meter?** SCE will continue to read your electric meters.

**Will Corix be helping Long Beach go "green"?** Corix is on board with helping Long Beach become an eco-friendly city; their entire fleet is hybrid vehicles.

**Who do I call if I have questions about my utility bill?** Call a Long Beach Utility Billing Customer Service Representative at (562) 570-5700 or visit them at their Internet site at [www.longbeach.gov/commercial/utility](http://www.longbeach.gov/commercial/utility).